

Newly Revised Risk Reduction Resource for Your Practice



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Are your current office systems and processes protecting you from a lawsuit or leaving you vulnerable? Even well-established processes can break down when circumstances in your office change, such as opening an additional practice site, EHR modifications, and staff turnover. National and internal data suggest that non-clinical factors often contribute to malpractice lawsuits; therefore, risk mitigation strategies involving your office environment and staff are critically important.

Chances are you could use a resource to guide you and your staff in basic strategies for risk management. The SVMIC Risk Education and Evaluation Services (REES) Department is pleased to share with our policyholders and their practices our newly revised [Risk Reduction Resource](#) (formerly Risk Reduction Guide).

The Risk Reduction Resource was designed to assist SVMIC policyholders and staff with strategies to improve patient safety and reduce liability exposure in the medical practice setting. The Resource includes fundamental risk management concepts such as provider-patient relations, office systems and processes, medical record documentation, medication and office safety, and emergency procedures. Common questions are addressed such as “How much follow-up is necessary in the event of a missed appointment?” or “What is my responsibility if I receive unsolicited test results?”

This Resource is intended to provide general risk mitigation guidance. Policyholders are encouraged to consult an SVMIC Claims Attorney, a Risk Education Attorney or Specialist, or a Risk Evaluation Consultant with specific questions or concerns.

Members and their staff can access the Risk Reduction Resource [here](#). We encourage you to bookmark it in your Vantage® portal!

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